

# Strategic Reporting



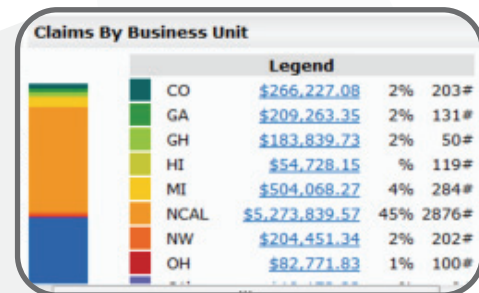
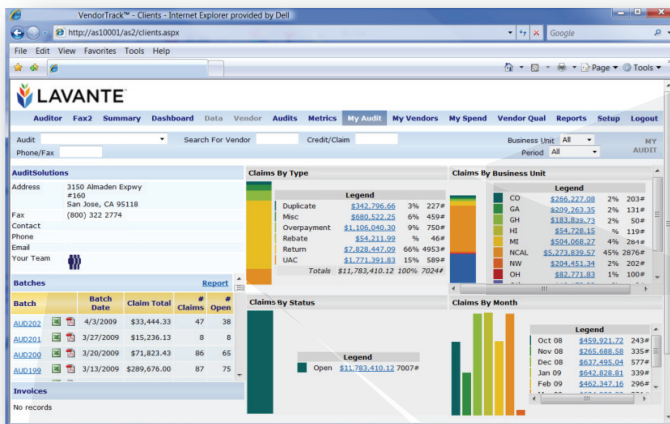
U.S. Patent Number  
7,908,188

## LAVANTE RECOVERY™

Lavante's powerful, on-demand recovery solution delivers a full range of reports through an easy-to-use web portal. With fingertip access to a wide variety of reports, users have a real-time view of all recovery results, including total claims recovered by type, vendor compliance rates, duplicate vendor identification, and more. All documentation associated with recovery claims are also immediately accessible.

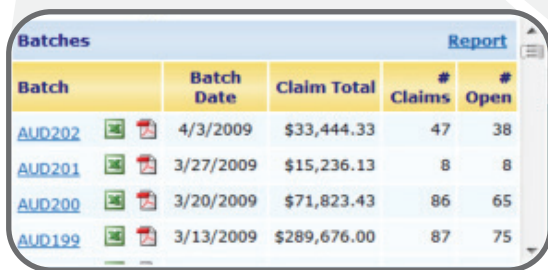
### Simplified Delivery

Recoveries are delivered through our online web portal, accompanied by signed, supplier-supported documentation. Our interactive web interface enables a real-time download of validated claims.



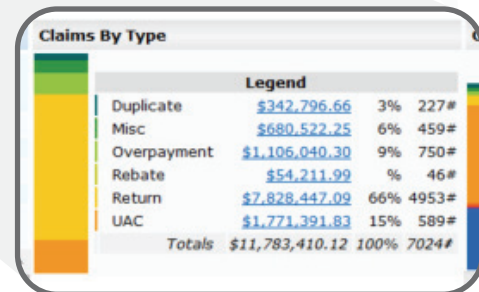
### Claims by Business Unit

Lavante can track the originating department/location of all reported claims



### Automates Processing

Lavante verifies claims and delivers electronic batches and backup documentation for immediate review



### Claims by Type

Lavante allows root cause analysis across all reported claims for fast corrective action

### Vendor Compliance

Lavante reports identify rates of compliance as vendor contact information is updated - either through the Lavante supplier network or through individual vendor outreach for each client. Compliance rates for every contact field is updated through the recovery process.

Vendor Compliance							
Status	Respondent Count	Respondent Count Ratio	Respondent Volume	Respondent Volume Ratio			
Bad Address	170	2%	\$16,128,193.58	2%			
Complied With Credits	271	3%	\$119,416,947.91	13%			
Complied, No Credits	4,072	38%	\$470,966,822.82	53%			
Do not audit	207	2%	\$71,543,374.19	8%			
No Response	5,597	53%	\$171,225,358.79	19%			
Subsidiary	283	3%	\$44,527,128.83	5%			
Will not provide	29	0%	\$1,912,455.64	0%			
Changed Vendors							
Changed #	Ratio	Contact	Contact Phone	Contact Fax	Email	TIN	Other
9,185	90%	4,593	4,361	4,378	6,206		345
Duplicate Vendors							
Duplicates			Potential	Unresolved			
By Phone, Fax & Name							
By Phone & Fax			16				
By Phone			173	60			
By Fax			91	44			
By Contact Phone			271	160			
By Contact Fax			315	177			
By Email			196	104			
By Tax Identification Number							

### Duplicate Suppliers Identified

Lavante easily identifies potential duplicate vendors, here by phone & fax matching. Data is updated automatically through the over 2.3 million members of the Lavante Supplier Network are shown with a “u”.

Vendor	Phone	Fax	Contact Phone	Contact Fax	Email	TIN	Volume	Vendor ID
<b>Criteria :: Phone: (203) 973 0200</b>								
CONSUMER LIFESTYLE #30189 AMERICA PO BOX 100551 ATLANTA, GA 30384-0551	(203) 973 0200	(203) 973 0200	(203) 351 5723	(203) 323 2601		133429000	\$11,486,178.33	1296583
GEM #36366 CONSUMER LIFESTYLE PO BOX 100551 ATLANTA, GA 30384-0551	(203) 973 0200	(203) 323 2601	(203) 351 5723	(203) 683 6531	marsha.glassford@clarke.com	133429000	\$6,469,067.04	1296625
<b>Criteria :: Phone: (210) 690 6464 u</b>								
SOURCE #44227 P.O. BOX 60005 CHARLOTTE, NC 28260-0005	(210) 690 6464 u	(978) 697 0082 u				580278000	\$282,230.08	1297297
SOURCE/B2 DIRECT, INC #47821 PO BOX 60005 CHARLOTTE, NC 28260	(210) 690 6464 u		(210) 690 6464	(210) 697 0082	mary.cipri@ps.com	742978000	\$154,833.82	1295000
<b>Criteria :: Phone: (215) 988 2200</b>								
XER CORPORATION #44308 PO BOX 827598 PHILADELPHIA, PA 19182-7598	(215) 988 2200	(888) 818 5445	(888) 339 7887	(888) 890 8818		160468000	\$7,845,899.90	1296609
X CORP #25005 P.O. BOX 827598 PHILADELPHIA, PA 19101	(215) 988 2200	(847) 233 2559 u	(888) 339 7887	(888) 890 8818			\$7,687,062.56	1294452

Contact Lavante to arrange for your custom recovery estimate. 1.877.LAVANTE.

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